

Kia Ora!

Welcome to Rotorua

We hope you enjoy your stay with us in our beautiful city.

Just like anywhere in New Zealand, please take a few simple precautions to enhance your positive experience of this wonderful destination.

KEEP SAFE

- » Lock your vehicle when you leave your car, and don't leave any items on vehicle seats, floors or dashboards.
 - » Keep all valuables with you.
 - » When you are inside your accommodation resting or using other facilities like spa pools, remember to close and secure your unit's windows and doors.
 - » Remember to lock all windows and doors of your accommodation at night and when you are out and about.
 - » Don't leave your bags unattended.
 - » When mountain biking, tramping or hiking, let someone know where you are going and when you are due back. Do note that cellphone coverage is unavailable in some parts of our forests and lakes.
 - » The Rotorua Police Station is located at the lake end of Fenton Street and is open 24 hours a day. Ph 348 0099.
 - » Rotorua Hospital can be accessed from Arawa Street, 24 hours a day. Lakes Prime Care is on the corner of Arawa Street and Tutanekai Streets and is open daily from 8am – 10pm. On the reverse of this sheet is more information of health and emergency services.
 - » When you arrive back at your accommodation, remember to take all your belongings out of your car, to store securely in your room (including bikes, sports equipment etc).
 - » For your convenience, lockers are available for your use to store items at the Information Centre, for a small cost.
- » HAVE AN ENJOYABLE TIME!**

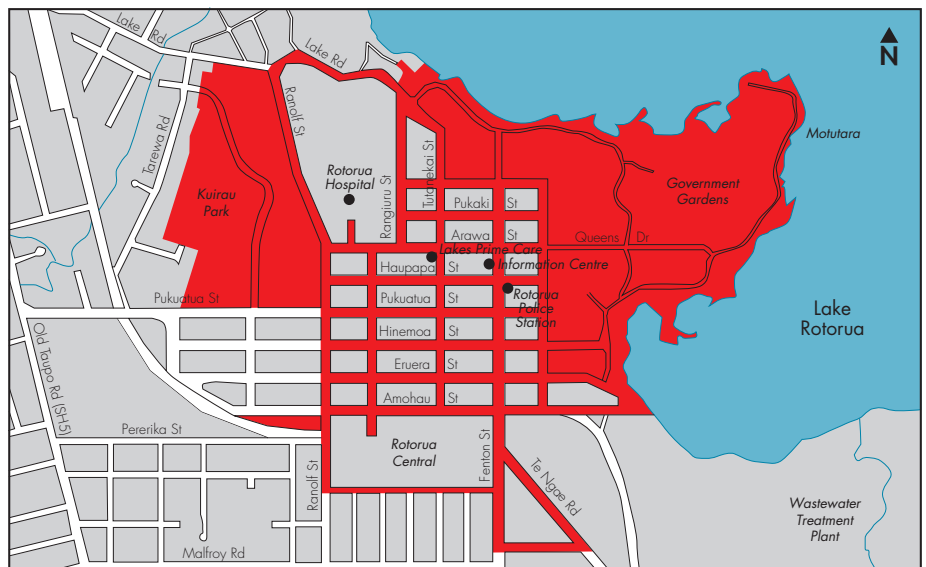
DRINK SAFE

To ensure public safety, there is a liquor ban in force in the central business district. Alcohol may only be consumed inside licensed areas provided by restaurants, bars, pubs and clubs.

Alcohol may not be consumed, carried or brought into any unlicensed public area in the area shaded red in the map below.

Our liquor ban is strictly enforced by the Police.

Those who breach the liquor ban may expect to be searched, have their alcohol seized and/or be arrested by the Police.



CITY ASSIST

Keep an eye out for the Rotorua City Assist team in our CBD. They're there for you, to answer questions, and provide directions. They'll be wearing purple and green. For further information, visit the Information Centre.

VISITORS REQUIRING MEDICAL ATTENTION IN ROTORUA

Emergency Services:

Ambulance, Fire & Police

DIAL 111

(Check with your accommodation provider if you need to dial additional numbers for an outside line)

Lakes Prime Care

Accident and Emergency clinic

Corner of Tutanekai Street & Arawa Street.

Open 8am – 10pm daily.

Phone (07) 348 1000

Consultation fee for non-Rotorua residents \$125.

Callouts for a doctor to attend a hotel available at the same phone number after hours.

Callout visit \$150 + consultation fee \$125 = total \$275.

Fees must be paid at the time of consultation.

Notes and receipt will be available for visitor to process a claim through their insurance company.

Rotorua Hospital

Accident and Emergency department

(for emergency only)

Access from Arawa Street. Open 24 hours a day.

